



## 5 YEAR PRODUCT WARRANTY

At GarageSmart, we believe the end of a sale is just the beginning of our valued commitment to you. As a valued Customer, we want you to be completely satisfied with your purchase. That's why we protect your GarageSmart wall product and accessories with an up front 5 Year Product Warranty, subject to adherence to our recommended maximum weight bearing capacity. GarageSmart uses only the very best quality components and materials, thus is able to offer this Warranty.

The Warranty covers all products, labour and parts for 5 Years from the date of installation.

Please take special note of the conditions of this Warranty.

1. The Warranty does not cover normal wear and tear including fading from direct sunlight.
2. This Warranty does not cover accidental damage, misuse or incorrect installation by the Customer.
3. Under this Warranty, GarageSmart may need to replace components and materials with updated parts and materials.
4. Call out fees and delivery will be payable if the repairs are requested on site after the first three (3) months. However, the Company reserves the right to remove product/s from the Client's home for the purpose of rectification.
5. This Warranty is not transferable and must be presented with receipts before any Warranty work can be carried out.
6. This Warranty is only valid when the GarageSmart products and accessories have been fully paid for and installed by GarageSmart (or it's designate).
7. All Warranties are void if products are misused.
8. The Warranty is limited to the replacement and/or reinstallation of the product and in no event shall a claim exceed the amount paid for the product and installation.
9. These warranty conditions set out the exclusive rights of the customer and all other warranties, expressed or implied, are hereby excluded (save where they cannot be excluded at law).

## CONDITIONS OF SALE

1. This quotation is valid for 21 days only.
2. The customer must make payment of a 25% non-refundable deposit to validate the order.
3. This order is a binding contract between the parties. The 25% deposit is non-refundable once the order has been placed by the customer.
4. The balance of the account becomes payable on the day of installation of the GarageSmart storage solution.
5. All wall product is square and no responsibility can be taken for out of square windows, doors and walls.
6. Customer is responsible for removing any existing garage storage devices and household contents located in the garage prior to installation by GarageSmart (or it's designate). A charge may apply if a GarageSmart Installer has to remove items, coverings and storage devices from the customer's garage.
7. Exact match can not be guaranteed as colours and textures may vary slightly from samples.
8. GarageSmart offers a total 5 Year Product Warranty. Conditions apply, (please see above for details).
9. In the event of this account being placed in a debt collection agency for formal demand, all collection fees and disbursements shall be a debt due and owing by the Customer.
10. All hire purchase sales are subject to finance approval.
11. Any error or omissions in quantities and/or measurements made by GarageSmart are excepted, and GarageSmart reserves the right to make any variations to the quotation, the order and the price arising out of any such errors or omissions.
12. Supply of the goods is subject to product availability. From time to time these approximate delivery times may be greater than stated due to supply and/or demand. GarageSmart can not be held responsible for increases in delivery times due to external supplier's not providing goods on time or if materials are out of stock, but will make all reasonable endeavours to ensure availability of goods.
13. GarageSmart continues to update wall materials and accessories from suppliers. Component items may be discontinued at any time.

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